





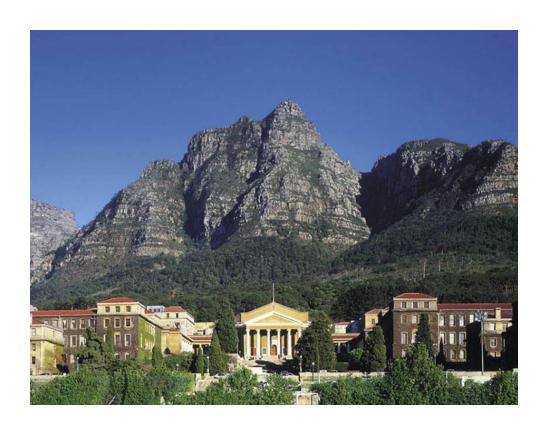
#### **Engaging with GenAl in assessment:**

Perceptions, Practices and Professional Development Needs at the University of Cape Town

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#### Generative AI and assessment practices



- The University of Cape Town (UCT) is a traditional research intensive university with strong sense of academic autonomy
- Diverse assessment practices appropriate to disciplines
- GenAl as an unsolicited incursion into higher education straight into hands of students and staff (Nov 2022)
- Rapid rise of GenAl tools is disrupting traditional assessment practices
- An interloper in assessment & learning immediate concern is assessment and learning opportunity losses
- Growing pressure on academic integrity policies and learning outcomes

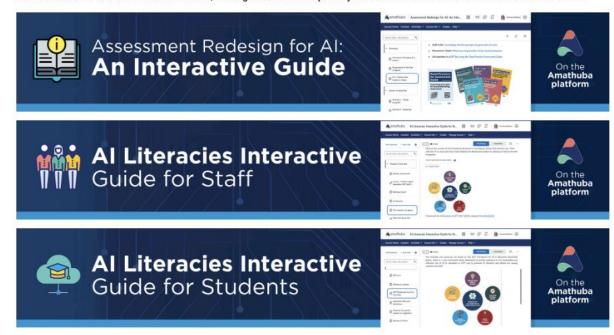




#### Responses to GenAl 2023-2024

- Staff development offered to support staff with AI literacies and AI assessment review
- Development of guidelines (good practices), consultations, workshops and assessment redesign through Assessment Studio over period 2023-2024
- Unclear how staff engaging and coping beyond anecdotes
- Need insights to guide further staff development

Please note: The Al Literacies Interactive Guide and the Good Practices for Assessment Interactive Guide are exclusively available to UCT staff and can only be accessed through Amathuba, UCT's learning management system. These resources are intended for internal use and are not accessible to external users. However, the Al guides below are publicly accessible and available to individuals outside of UCT.







### Study purpose and method

Purpose: Gauge UCT teaching staff engagement with GenAl in assessment to provide actionable insights to supporting staff professional development

#### Themes explored:

- Whether/how have assessment designs changed in response to Al
- 2. How concerned were staff about assessment integrity
- 3. Whether staff were using AI tools for their own assessment practices
- 4. How confident were staff in using assessment tools.
- 5. How staff saw the impact of AI in the future (positive and negative)

Method: brief survey to all teaching staff in Sept-Oct 2024





### **Survey Questions**

- To what extent have you changed your assessment instructions to communicate expectations to students about the use of AI tools?
- Are you using any Al tools for assessing students' work?
- How concerned are you that students' use of Al is undermining the intended learning outcomes for your course or programme and therefore the assessment's integrity?
- In what other ways do you think AI could impact your assessment practices, whether positively or negatively?
- How confident do you feel in your ability to effectively use Al tools in your assessment practices?
- Which of the following Al applications would you be interested in learning more about?



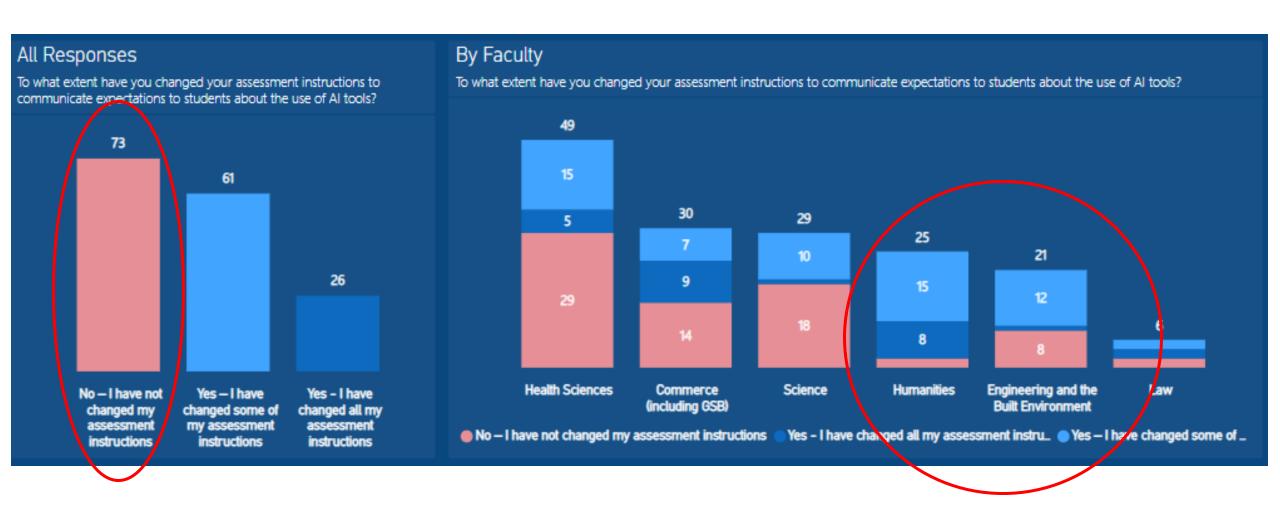


| Faculty                               | Count |
|---------------------------------------|-------|
| Commerce (including GSB)              | 30    |
| Engineering and the Built Environment | 21    |
| Health Sciences                       | 49    |
| Humanities                            | 25    |
| Law                                   | 6     |
| Science                               | 29    |
| Total                                 | 160   |

# Who responded: faculty and course level demographics

| What course level do you teach on? (Select all that apply)                          | Count |
|---|-------|
| Postgraduate research degrees   | 13    |
| Postgraduate research degrees & Postgraduate taught courses                         |       |
| Postgraduate research degrees & Postgraduate taught courses & Undergraduate courses |       |
| Postgraduate research degrees & Undergraduate courses                               |       |
| Postgraduate taught courses   | 9     |
| Postgraduate taught courses & Undergraduate courses                                 |       |
| Undergraduate courses   | 27    |
| Total   | 159   |

## To what extent have you **changed your assessment instructions** to communicate expectations to students about the use of AI tools?



#### Findings: changes in assessment design

Key finding is that nearly half of staff (46%) had not changed their assessment designs

Reasons given ranged from:

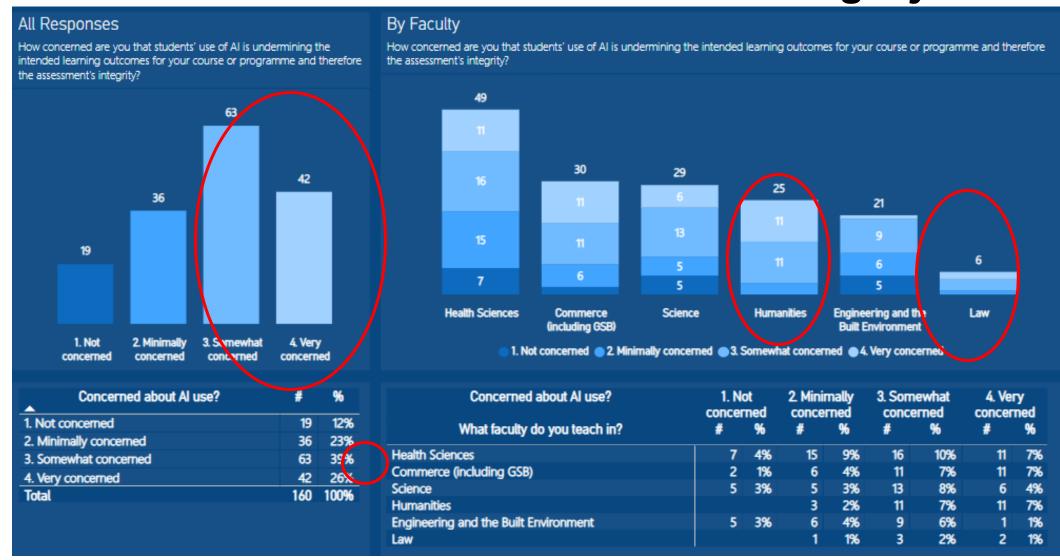
- Assessment already Al-proof: assessments already invigilated (could restrict Al in current designs)
- Lack of clarity: Did not know how to change / did not have time / in denial
- Discipline constraints: perception that change was not possible
- Planned to change in the future

#### Findings: changes in assessment deisgn

Some staff had made changes with 31% stating minimal changes while only 16% changed all their assessments. Types of changes included:

- Requirement for declarations or amended assessment instructions: students to declare use/ acknowledge not used / instructions indicated whether AI could be used
- Ethics and integrity workshops as part of assessment orientation
- Redesigning assessments: include more process work such as in-class drafting or tests; including more orals and vivas; reweighting of assessments

# How **concerned** are you that students' use of **Al is undermining** the intended learning outcomes for your course or programme and therefore the **assessment's integrity?**



#### Findings: concerns about assessment integrity

Two thirds (65%) of the participants expressed being either **very or somewhat concerned about their assessment's integrity**. Reasons included:

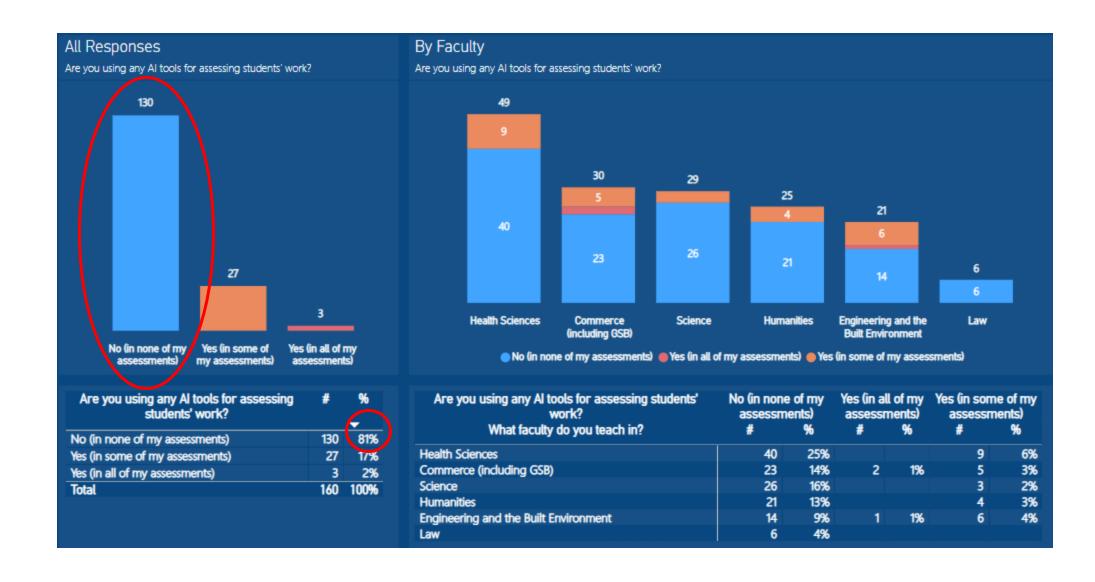
- Loss of skills: Al use to undermine learning
- Validity of assessments: whether assessments now reflect students' actual competence
- Low morale: wasting time marking AI generated work; marking work that appeared homogenous
- Efficacy of Al detectors: varied views as to effectiveness.
- Lack of institutional guidance and support: for redesigning assessments and for firmer institutional guidelines on parameters of AI use
- Students needing AI training: students' lack of knowledge of AI tools.

## Findings: concerns about assessment integrity

A third of participants were only **minimally or not concerned at all about this**. The reasons they gave included:

- Assessments already precluded AI: integrity already assured
- Encouraging/don't mind use: Al use better prepares students for work, need to adapt to use tools
- Al is just another technology: it cannot be avoided.
- Assessment needs to change anyway: more evaluation and critique and a focus on application
- Al not widely used by students for cheating: used as a brainstorming tool
  instead of for answers

#### Are you using any Al tools for assessing students' work?

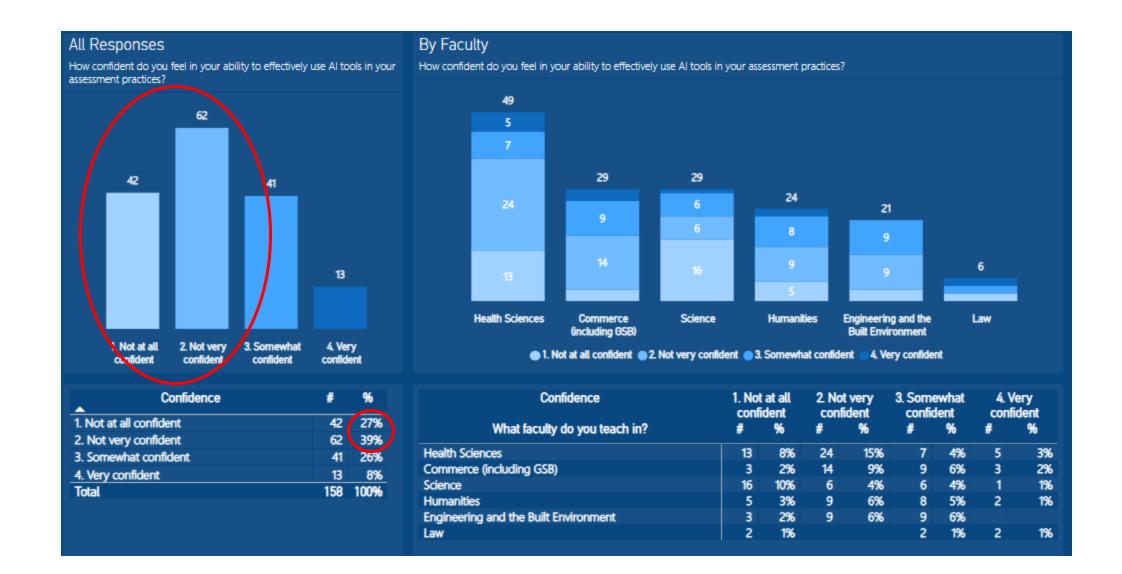


#### Use of AI tools for assessing students' work

A few examples of use of AI tools (19% of participants):

- Question/item generation
- Auto-marking platforms (Gradescope)
- Feedback drafting & grammar checks
- Early pilots in coding courses

## How confident do you feel in your ability to effectively use Al tools in your assessment practices?



#### Positive and negative futures of Al

In what other ways do you think AI could impact your assessment practices, whether positively or negatively

Negative Futures – "Ongoing worries"

- Surface learning risk students may shortcut critical thinking by outsourcing ideas to Al.
- Authorship ambiguity harder to know what is genuinely student work, raising disputes and workload.
- Equity gap widens students with better devices
   / paid AI subscriptions could gain advantage.
- Tool dependency over-reliance may erode foundational writing and reasoning skills.
- Hidden bias & hallucination faulty or biased outputs risk misleading both staff and students.
- Policy & policing burden constant updates to rules, detection workflows and appeals add complexity.

- Positive Futures "Upside Potential"
- Efficiency gains faster marking and admin frees staff time.
- Richer, more personalised feedback AI draft comments can be tailored and amplified by the lecturer.
- Inclusive support language scaffolding and accessibility features help multilingual or neurodiverse students.
- Creative assessment redesign scenario-based, multimodal and adaptive tasks become feasible
- Early analytics & intervention AI spotting patterns lets staff flag struggling students sooner.
- Professional-world alignment practising ethical Aluse in coursework mirrors workplace expectations.

## Which of the following **AI applications** would you be interested in learning more about?





#### Summary of findings

- A large cluster of staff across faculties is uncertain and seeking policy guidance and clarity
- Smaller cluster of staff ignoring or not engaging, which has implications for assessment integrity
- Disciplinary and Faculty differences emerging: High response rate from Faculty of Health Sciences suggests engagement and appetite for experimentation; higher anxiety about academic integrity in Humanities and Law.
- Curiosity and interest in innovative potential of AI in teaching and assessment focused on tools for academic integrity, learning analytics and support for marking and feedback with medium interest in AI tutoring and AIenabled question generation.

### Implications for assessment support

| Actionable insight  | Progress and issues   |
|---|---|
| Assessment and Al literacy professional development: along continuum of basic Al literacies to advanced assessment redesigns                                    | Self-paced modules for basic AI and assessment literacy; workshops; Assessment Studio. <i>Take up? Developing discipline specific assessment redesigns</i>                            |
| <b>Policy and governance</b> : set up institutional level task team to shape emergent policy, monitor progress to provide more clarity and direction            | Al in Education Framework; Assessment Framework Working Goup's mandate is being extended to support policy and practices but faculty buy-in needed and to reach beyond early adopters |
| <b>Assessment re-designs</b> : Invest in pilot courses to trial Alresponsive assessment designs targeting enthusiasts and early adopters                        | Need to attract specific courses and contexts and need to incentivise for take-up   |
| <b>Tools and infrastructure</b> : develop use cases for assessment in areas of marking, grading; evaluate existing tools as well as consider licensing new ones | Al Teaching Innovation grants provided seed funding; seek additional funding. Work with group of interested staff to develop use cases for sharing lessons and practices              |
| <b>Student AI and assessment literacy:</b> provide AI modules for ethics and responsible use  | In progress with possibility of a mandatory course for students – <i>incentives for students to take seriously</i>  |

### Thank you

